

## TickerTape - News in Brief

#### Room for Work Employment Skills course beginning in January

Richmond Council's Work Match service will be running a free employability course for residents beginning in January to help residents improve their employability skills and help get you ready for your next job.

The Room for Work Employability course begins on Wednesday 12 January 2022. The course will run for six weeks, with two morning sessions each week from 10.30am to 1pm.

The course includes workshops to help master new skills, develop existing skills as well as learn techniques that will improve employability chances.

Each session features a relevant and informative talk given by a recognised industry expert in a relaxed, friendly environment. The course includes workshops to help you master skills and techniques that will improve your employability.

To attend you will need a good working knowledge of the English language in addition too basic computer skills and the use of a PC, laptop or tablet.

To reserve a place and for full details on the course visit the Work Match website.

#### Support for victims of violence and abuse this Christmas and beyond

Residents are reminded that help is available 24 hours a day for people experiencing domestic abuse.

In an emergency, always call the police on 999. For confidential support and advice call the National Domestic Violence Helpline on 0808 2000 247.

Domestic abuse is any incident of controlling, coercive or threatening behaviour, violence or abuse between those aged 16 or over who are or have been intimate partners or family members, regardless of their gender of sexuality. The abuse can be psychological and emotional, violent or threatening behaviour, physical and sexual, controlling or coercive behaviour and economic abuse. The financial strain of Christmas coupled with the huge challenges many have experienced this year means it's anticipated that there will be an increase in domestic abuse over the festive period. Victims often do not realise they are being abused. We are asking everyone to look out for their friends, neighbours and family members, and to reach out to them if it is safe to do or seek advice from the National Domestic Violence Helpline. Find out more about where you can get help.

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## TwickerSeal and his TwickerChums would like to wish everyone a Merry Christmas.

See you in 2022



## COVID 19

By Teresa Read

#### **World Health Organization**

#### Weekly Epidemiological Update

#### December 2021

During the week 13-19 December, the global number of new cases remained similar to those reported during the previous week; however, the weekly incidence of deaths decreased by 9%. Nonetheless, this corresponds to over 4.1 million new cases and just under 45 000 new deaths. As of 19 December, over 273 million cases and over 5.3 million deaths have been reported globally.

#### Local Covid total cases to Friday 24 December 2021

Richmond upon Thames 34,653 (30,882 previous week)
Kingston upon Thames 31,780 (28,775 previous week)
Hounslow 52,795 (49,034 previous week)
Wandsworth 64,528 (54,953 previous week)

#### In the News:

IndependentSage.org 24 December: emergency statement on new variant of covid-19 And rapidly worsening situation in UK

France24 24 December: France's daily Covid-19 cases set national record at over 90.000 as deaths rise.

Euronews 23 December: Belgium to close cinemas, theatres and other indoor recreational activities.

Euronews 23 December: Spain will make mask-wearing outdoors mandatory once again, with the prime minister set to pass a law by decree.

Euronews, 22 December: Germany and Portugal impose new measures to curb cases.

Alarabiya News, 22 November: China orders 13 mln Xi'an residents to stay home over COVID-19 outbreak

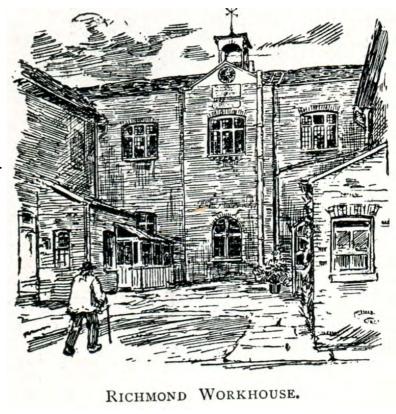


## Christmas day in the workhouse

By Simon Lawson

The residents of workhouses – who by the 1880s were often elderly – always looked forward to Christmas dinner where, for once, there was plenty to eat and the rare chance to enjoy a glass of beer. Paupers in Richmond's workhouse seem to have been treated royally on Christmas Day 1885.

Everything has been done to make the day a joyous one, and the poor people of the house were one and all grateful for the kind and thoughtful treatment they received. For some time prior to the festive day Mr. and Mrs Collins [the workhouse master and matron] were busily engaged in preparing decorations for the house. The dining hall presented a most charming sight. From pillar to pillar depended huge wreaths of evergreens ornamented by Chinese lanterns. On the walls were pretty designs in leaves flanking the inscriptions that ran round the sides of the room. In conspicuous positions were placed coloured shields and flags, both the handiwork of the master, and the iron supports of the room were decked with banners and flags of all colours. Curtains of coloured paper cut in the most skilful manner by the matron into fantastic patterns, were hung at the window, while in the centre were suspended baskets of paper flowers.



On Christmas Day a good substantial breakfast was given to the inmates. who then attended service at the chapel—which had been prettily decorated by Mrs. and Miss Stopford.

After service all attended in the dining room for dinner, during the serving of which Capt. Pasley. Mr Hawksford, Mr. Rydon, and others were present. The master weighed out to each inmate nine ounces of beef, with the option of a second helping, supplemented with well baked potatoes. The amount meat consumed was 380lbs.

The Christmas pudding was, of course, the centre of attraction. It was a fine specimen of its kind, and contained no fewer than 300lbs of flour and fruit, 100 eggs, 801bs of suet, 21lbs. of peel, 100lbs of sugar, and 3lbs of spice, besides milk and ale. Two pounds of this pudding were served to each inmate, and is the face of this fact it is satisfactory to note that the medical officer has had no case of Indigestion brought under his notice since the eventful day. Beer was distributed with no niggard hand, while oranges, snuff, and last, by means least, tobacco were given to the men as a present from Mr Hawksford.

At 5 o'clock tea was served. In the evening an entertainment was given in the dining hall, when the master and matron, assisted by various friends, successfully amused and delighted the inmates. Altogether the Christmas of 1885 in the workhouse will long be remembered as being the brightest that has ever been spent in that building.

Taken from Surrey Comet, 2 January 1886.

Happy Christmas to All from The Agents Of The Tree Agency







# The Tree Agency

## Holy Trinity Church, Twickenham Green Christmas Services

Online: www.httchurch.org/christmas

#### Friday 24 December

3.30 pm Christmas Eve – The Story of Christmas

11.00 pm Midnight Communion

#### Saturday 25 December

10.30 pm Christmas Family Communion





Dear Sir,

#### It seems like yesterday

The recent death of the architect Richard Rogers reminded me that a friend had sent me a clipping from the *Richmond and Twickenham Times* of 4 May 1990 about a visit from Britain's most eminent architect to the Twickenham Riverside site. He told a reporter that the area was 'a beautiful south-facing location and it should be used as a public amenity. This is a people's palace.' Older readers may remember that the proposal then was for most of the site to become a large Marks and Spencer. Rogers condemned thought that the most significant difficulties with the plan was lorry access to the supermarket and the large amount of traffic that the development would generate.

When pressed he suggested that the swimming pool should become a park and that there should be an arts centre, named after the actor Sir Richard Attenborough who lived locally.

I think Lord Rogers would be amazed that thirty years later the site still remains undeveloped for the public good.

Simon Fowler, Richmond

Dear Editors,

#### Twickenham Riverside

I have read the various articles and letters about the council Twickenham development in your paper with interest. I must admit I have only been reading it for about three months, though I have looked at past editions.

It is very good to see that you publish different views and it is very obvious that this paper does not agree with some of the views in some recent letters supporting the council and its compulsory purchase order. To be honest, those letters could have been written or dictated by a council officer.

The reason I am writing is that I am really pleased that the Twickenham Riverside Trust submitted a letter in the last edition. It is about time that we heard something refuting the negative and disingenuous spin the council has been putting out. Living on the Island, I have had to keep quiet about my true feelings, but I support the trust's fight against the compulsory purchase order and I also support the removal of parking from the riverside.

I am sure it is not beyond the council's wit to give us the gardens, car free riverside and their affordable housing. So, tweak your planning application and we can all move forward.

Yours sincerely,

Name and address supplied (Eel Pie Island)



Dear Tribune,

#### E-scooter ban by TfL and Geo-fencing

Let's hope that TfL's recent banning of e-scooters on the London Underground is the start of some common sense especially since the publication of the damning report by the Institution of Mechanical Engineers on their inherently unsafe design:

https://journals.sagepub.com/doi/10.1177/0954407021992176

I recently wrote to our local MP Munira Wilson about the illegal use of these dangerous machines on footways.

Commendably, Ms. Wilson contacted the Home Office and their reply can be seen at:

www.munira.org.uk/news/munira-raises-e-scooter-misuse-with-the-government/

together with the statement:

"If we are going to see the use of e-scooters increasing, we must make sure that they are safe for riders, pedestrians and drivers. This is why I was glad to hear about geo-fencing which prevents e-scooters from riding in certain pedestrian zones and I would like to see this developed further to prevent e-scooters from riding on pavements where they are a danger to local residents"

Unfortunately, some Richmond councillors to whom I have written about the problem also seem to think that geofencing can prevent their misuse.

Actually, it cannot – because of its lack of accuracy, namely, generally 15 metres horizontally.

That is obviously nowhere near good enough to prevent anyone riding illegally on pavements. Even if the GPS system provided accuracy down to 1 cm, which it doesn't, it would be impossible to map every footway in the country.

As a professional long haul pilot and navigator myself, may I refer the reader to the US government's website regarding their GPS system and its accuracy. Remember that military GPS and civilian GPS have different accuracies:

www.gps.gov/technical/ps/

Thus the catchall belief that geofencing prevents people riding illegally on footways is a complete myth.

That, combined with the lack of police, is why people do it.

Michael Jay, Hampton.



Dear Tribune,

#### **Vaccine Passports**

If people refuse Covid vaccinations or refuse to show proof that they have had them, that is up to them.

But their intransigence endangers all those who DO have the good sense to have vaccinations. (Medical exemptions are a different matter.)

Every day, millions of people show their passports and tickets to get on aeroplanes or trains just as they do to enter football matches or theatres, etc..

That is not an unreasonable restriction on liberty – it is simply common sense.

So why should people who believe stupid conspiracy theories spread by unqualified people and think this is a government plot to make us all into zombies be allowed to endanger the rest of us?

The US Army, Air Force, Marine Corps and Navy are now disciplining and discharging troops who refuse to be vaccinated.

As a professional long-haul pilot for 31 years, and a police officer for 17 years, I have had countless vaccinations all of which have saved me from some of the most horrible diseases the world has ever seen. Polio, BCG, Smallpox, Yellow Fever, Typhoid, Cholera, Influenza, Shingles, Hepatitis, Rabies, AND Covid – I've had vaccines for them all, and still do, and I'm incredibly grateful to medical science and the wonderful doctors who have provided them.

I'm a great believer in freedom but that freedom includes my being able to go out in the knowledge that the people around me have been vaccinated and are not going to pass on a disease that kills me.

At the very least, that is good manners.

Michael Jay Hampton

Letters published do not necessarily reflect the views of the Twickenham & Richmond Tribune, its Publisher, its staff or its advertisers.

Letters of approximately 500 words of body text will be printed at our standard 14pt font size, which will publish as a single page.

All letters must be submitted by the end of Thursday, prior to publication the following day on Friday.

The Tribune prefers letters to include the writer's name, but will publish anonymously provided details are supplied.

## Forty-Two Trees to be Axed in Twickenham

The Tribune recently reported that the London Borough of Richmond upon Thames plans to axe 37 trees on Twickenham Riverside, now the Tribune has been informed that the Council has given permission to axe 5 trees in the Twickenham Green Conservation Area despite the pleas of over fifty residents.

Is this the work of the Department of Destruction often mentioned by Lucilius, one of the Tribune's contributors?

It seems that Cllr James Chard, a Twickenham Riverside councillor, has said that some of the trees are only self-seeded but that is the natural way trees reproduce. Self-seeded trees are often more robust and become a valued part of the landscape.

The Woodland Trust state that trees are our most powerful weapon against climate change:

"Technology is being explored to remove CO2 – the biggest culprit – from the atmosphere, but they are expensive and complex ... Trees are the ultimate carbon capture and storage machines. Like great carbon sinks, woods and forests absorb atmospheric carbon and lock it up for centuries. They do this through photosynthesis.

The entire woodland ecosystem plays a huge role in locking up carbon, including the living wood, roots, leaves, deadwood, surrounding soils and its associated vegetation."

In countries battling against climate change people are planting trees not cutting them down.

The Friends of Twickenham Green <u>Tweeted</u>:

"Back land, 24 Hampton Road, removal of 5 trees.

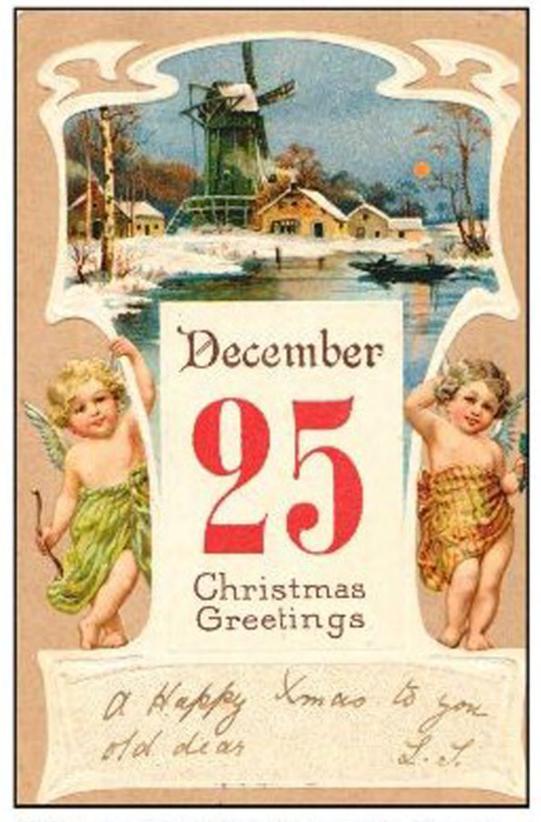
Despite 50 objections, a delegated decision was made before end of the deadline for comments, by council officer. No Tree Preservation Order was to be made, and works (to remove the trees) have been allowed to proceed."

"We are terribly saddened by this decision, esp. in light of the Habitats and Heritage report today of extensive bat life in these trees.

If you are saddened too, please contact us soon as possible, <u>@Gareth\_Roberts\_</u> the leader of the council, and your local councillors"

### A Christmas Postcard - 115 Years Old

From Alan Winter



All the best for Christmas & New Year! This is a lovely embossed Edwardian Christmas postcard, published by London firm Hartmann and posted at Earls Court on 22nd December 1906

# New Year, New Start! Looking for a career change? Transfer your skills now, help us keep London safe and make a difference

#### About this event

The Metropolitan Police (MPS) Outreach team are hosting #BTheChangeUWant2C recruitment webinars for people who are seeking a new challenge.



As we enter a new year, it brings an opportunity for us to prepare for the changes we'll make in the year ahead. This could be anything, but for some of us, it's a transition to a new workplace, career, or industry. #NowMoreThanEver is a time to consider joining a challenging and rewarding career with the Metropolitan Police. We welcome people from all backgrounds irrespective of gender, race and beliefs.

Currently we are undergoing a significant recruitment drive for constables. We are offering fully-funded degree apprenticeship and degree holder programmes:

- Police Constable Degree Apprenticeship Scheme starting salary £30,006
- Degree Holder Entry Programme starting salary £31,686

We will be holding webinars via Microsoft Teams from the 29th – 31st December, 2 sessions will be held per day Session 1 @ 12pm & Session 2 @ 6pm.

Our recruitment team will be on hand to discuss the recruitment process into the MPS. Officers from different ranks and backgrounds will discuss and share their journey followed by a Q&A.

Link to register for webinars can be seen below:

https://www.eventbrite.co.uk/e/new-year-new-start-bthechangeuwant2c-tickets-225963682457

## Winter Carriage Rides In Richmond Park and Bushy Park

What can be more magical than a horse drawn carriage ride in beautiful Richmond Park?

This Christmas, experience Richmond Park like never before with a ride around the park in a six-person Park Brake drawn by our majestic Shire Horses. Enjoy the sounds of hoofs and bells, revel in the crisp air and watch the wildlife up close while you snuggle under a blanket...and have some sloe gin and a mince pie to truly get into the festive spirit!

The 75-minute experience begins at Holly Lodge, Richmond Park, where you'll be met with refreshments. You will take your place in the carriage embarking on an hour long ride through the park in all its winter beauty! You'll also be treated to a unique behind-the-scenes visit of the working stables.

Experience Royal **Bushy Park** like never before this Christmas. Enjoy a glorious carriage ride with The Royal Parks Shire horses, with proceeds supporting conservation initiatives in the park. Mulled wine (or equivalent) and festive delicacies included!

View Richmond Park booking details **HERE** 

View Bushy Park booking details **HERE** 



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## Hampton North Ward News

Councillors Geoffrey Samuel and Kate Howard

We are pleased to send you our latest Newsletter together with our very best wishes for Christmas and – we hope – a happier New Year.

#### **OUR QUESTIONS**

The answers to three of our four questions [Hanworth Road/The White House/Clarendon site] are included in three items below. For the fourth we were told that for the last Community Conversation 71 residents registered to 'attend' of whom 43 actually attended. As this was open to every resident in both Hampton and Hampton North wards, we reckon that this represents some .03%. of the possible attendance

#### HANWORTH ROAD

Issues in the road include parking and congestion, traffic speed, the junctions with **Acacia Road and Uxbridge Road**. As a result of our questions the Council has agreed to begin a comprehensive review of all the issues in January

We visited **LEH** to discuss their new planning application to build a storey on top of the new one-storey modular extension. A full report of the visit is available from <a href="mailto:gjshn@btinternet.com">gjshn@btinternet.com</a>. As this also is modular and spread over a number of weeks the School hopes that disruption will be minimal. We have asked for a senior member of Staff to be available to residents at all times. We have also asked for one or two open evenings for local residents: regular communication: a calendar with advance notice of all events likely to cause extra traffic. The school acknowledges that coaches which stop in Hanworth Road in the mornings to allow girls to disembark cause disruption and traffic congestion and is seeking ways to allow the coaches to drive onsite and allow disembarkation there. This would be very welcome.

#### THE WHITE HOUSE

It appears that the Nursery has been closed due to staffing problems. However we are now very concerned about the future. The White House has, in effect, been closed since March 2020. HOTCA did not take the opportunity to reopen it when it was allowed and eventually surrendered the Lease. At the moment the YMCA is doing little more than act as Caretaker for the three or four services still available. The nub of the problem is that no way has been found of providing the large range of courses, classes and activities that were so popular with residents without incurring a huge loss. One of our suggested solutions – to integrate the White House and spacious Youth Centre now seems unlikely as the Council is taking back control of the Youth Centre.,

#### **CLARENDON SITE**

Still no decision by the Council. However it would seem prudent to retain for educational use good quality school buildings on which even recently a large amount of money has been spent.

What would be the consequences of any other use?

#### **SHORTER ITEMS**

- Residents continue to tell us of their concerns about the **Burtons Road** scheme with its
  implications for all the neighbouring roads and even Hampton Hill High Street. We are
  actively involved in trying to ensure that any replacement scheme meets the needs of all
  local people.
- We follow up all the many complaints about missed collections of waste, recycling and garden waste
- Sadly we are making little progress with attempts to persuade Inquilab to deal with a problem in **Wordsworth Road**.
- We are supporting a resident of Hanworth Road living in a one-bedroom flat with his wife and three children
- As requested by residents we have submitted objections to a large mast due to be sited in **Broad Lane** when good alternatives are available
- We were pleased to secure the speedy removal of a large van which appeared to be abandoned on **Hampton Square**
- We are not satisfied that, despite requests over many months, the Council has still not dealt with a tree that has made the pavement unsafe outside a house in **Rectory Grove**
- We are dealing with bushes overhanging the footpath in **Oak Avenue** and the boundary fence between **Chichester Close and Stevens Close**.
- We are glad that, with our support, **MTV** is to receive a grant of £10k for its excellent youth work in Hampton.
- We are doing our best to obtain support for **All Saints Church** which is seeking to build a better Church Hall designed to offer facilities to even more local groups.in the community.

#### **Twickenham Riverside**

Several residents have asked for current information but as this is a strictly Ward publication we would ask any concerned residents to address us separately on this issue at <a href="mailto:gjshn@btinternet.com">gjshn@btinternet.com</a>

#### **OUR RESPONSES TO OUR RESIDENTS**

This year we are taking a real Christmas/New Year break and so we apologise for the fact that there will delays in responding to readers who contact us

Keep in touch with us by phone or <a href="mailto:gjshn@btinternet.com">gjshn@btinternet.com</a>: tell us of issues which concern you: we are both here to help

## Update on waste and recycling

Councillor Gareth Roberts gives an update on waste and recycling in the borough, alongside a statement from collection provider Serco.



Click image to view video

Find out more about Christmas collections HERE

#### Statement from Serco

The national HGV driver shortage, which is affecting many councils and businesses currently, has had an impact on our Richmond team in 2021. We currently have 10% of driving roles still unfilled despite running HGV recruitment campaigns offering flexible hours, job sharing and enhanced benefits packages to attract people into the roles who would not traditionally consider this industry. There is support, through our third sector partners, to assist longer-term unemployed drivers back into work. We are also growing and developing our non-driving team members through our fast-track driver training programme, with two of the team already enrolled on the 2022 programme.

This coupled with COVID absences, the need to adjust working practices to keep our teams safe and increased waste volumes during this period have from time to time impacted our ability to fully deliver our services across the borough. However, our waste and recycling teams have been, and still are, working extremely hard to minimise any disruption to our residents where possible, for which we thank them.

This is a time of the year when more waste and recycling is created than usual so, to help our teams work more effectively and efficiently, at an already challenging time, we would be grateful if residents could break down any cardboard boxes and leave them tied up next to their recycling boxes.

Our Richmond team would like to take this opportunity to wish our residents Seasons Greetings and a Happy New Year and to thank them for their continued patience and support during 2021.

## Explore the wildlife on the River Crane

The Ealing Wildlife Group have released a wonderful new video which explores some of the

magnificent wildlife found within the River Crane.

The video shows water voles in the River Crane along with other species living in the area. The video contains some wonderful footage shot by Dr Sean McCormack of the Ealing Wildlife Group.

The Ealing Wildlife Group work with FORCE, London Wildlife Trust and Richmond Council's Parks department to protect and support local wildlife in the area.



Protecting and enhancing habitats for Water Voles is included within the actions from the Richmond Biodiversity Action Plan.

Watch the video HERE

## Richmond Rugby host tree planting ceremony at the Athletic Ground

On Thursday 17 December, Richmond Rugby Club welcomed guests to the Athletic Ground in Richmond for a special tree planting ceremony.

Attendees included Minister Takeshi Ito of the Embassy of Japan and Lady Victoria Borthwick, as well as a number of local councillors and other guests.

The event marked the planting of seven cherry blossom trees which have been donated by the Japanese Government's 'Sakura Project'. The seven trees have been planted as part of a project which aims to plant 7,000 trees across over 200 sites in the UK.



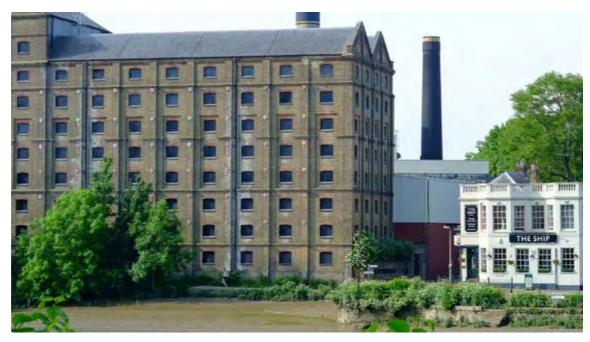
The trees have been planted in special memory of one of Japan's most famous rugby players and coaches, the late Seiji Hirao, who won 35 international caps and played for Richmond during the 1985/86 season.

Find out more about the tree planting ceremony <u>HERE</u>

## Mortlake Brewery Update Mortlake Brewery Community Group

Since our <u>last post</u>, many of you will have received an email from the Stag Brewery team to let you know that the developers, Reselton Properties will be submitting a revised scheme for the brewery site and a secondary school in late January or early February.

We have continued to press our own **Community Plan** with Reselton, as they reappraise their designs for the site. It will be interesting to see whether any of our detailed proposals have been taken on board when the new plans are finally revealed for public consultation.



We have also been working with the local school community to support them in their efforts to convince Richmond Council that a <u>secondary school is not required</u> and that future predicted places can be provided in a more sustainable way rather than spending £35 million of tax payer's money unnecessarily. Thomson House Primary School also urgently needs a new home from its present dangerous and unsuitable site.

#### Why won't Richmond Council talk to us?

Richmond Council continue to claim that the proposed 1250 pupil super-sized secondary school is still needed and seem unwilling to entertain the idea that Thomson House Primary School moves onto the Stag site and the existing secondary schools, Richmond Park Academy and Christ's undergo limited expansion. Major progress has been made in this respect with the developer now committing to assist funding for the relocation of Thomson House School and new investment in the two secondary schools.

Since August, we have repeatedly asked to meet the Leader of the Council, Cllr Gareth Roberts, to discuss the community's ideas for redevelopment on the Stag site, following the Mayor's refusal of the developer's previous scheme, and to outline our Community Plan. Sadly we have been ignored and more recently rebuffed, with the Leader wishing to engage with the developer as his priority.

We simply do not understand why the Council is so unwilling to discuss the next steps for the largest development in Richmond with the local community who will be most affected. We will continue to press for an urgent meeting, and have now enlisted the help of our MP Sarah Olney to urge the Leader to engage with us. We need our supporters to do the same.

#### **Our Community Plan**

If the new secondary school remains, then it is hard to see how Reselton will meet the demands for an increased proportion of affordable housing in the new designs, given that they were directed by the Mayor, to respect the local context and heritage assets by reducing the height and density of their previous scheme.

#### **Our Community Plan** addresses all of these objectives.

Our detailed analysis of secondary school place needs indicates that limited expansion of the existing local secondary schools will deal with predicted future needs. As stated above, in our discussions the developer has now confirmed that they would be willing to assist funding of such expansion.

Our plan re-locates Thomson House Primary School onto the Stag site, moving them from their split sites in Vernon Road and on Sheen Lane; sites which can then be used by Richmond Council and the Department for Education who own them, for better uses. Again the developer has committed to the funding of the re-location as part of their financial contributions to community benefits.

The existing Stag Sports Fields can thus be retained as protected open and green space Safety and risks of serious accidents at the Sheen Lane level crossing are vastly reduced Most importantly a primary school plot will take up less land allowing a more imaginative use of the Stag site to create urgently needed affordable homes – a fundamental requirement of any new scheme and planning policy

#### **Next steps**

We understand that due to possible Covid restrictions, public consultation on the new plans may be virtual. The Stag Brewery Team have suggested they will carry out an online survey but we will hear more of this in the New Year.

In the meantime we understand that the Council has updated their predicted school place needs data. This will be made available shortly and we will of course be reviewing the data very closely, particularly given the recent steady fall off in primary school numbers and the drop in the London population figures following Brexit and Covid as reported by the Office for National Statistics.

#### What you can do now

Please email Councillor Gareth Roberts and ask him to meet with representatives of the community in Mortlake, Barnes and East Sheen to discuss next steps for the brewery site at the earliest opportunity in the New Year.

Councillor Roberts's email is <a href="mailto:cllr.g.roberts@richmond.gov.uk">cllr.g.roberts@richmond.gov.uk</a> and he's on Twitter at <a href="mailto:@Gareth\_Roberts\_">@Gareth\_Roberts\_</a>

Francine Bates and Peter Eaton, Co-Chairs, Mortlake Brewery Community Group.

#### Support our campaign

We need your support to continue our campaign, including a revised community plan

Donate today to help making our community plan a reality



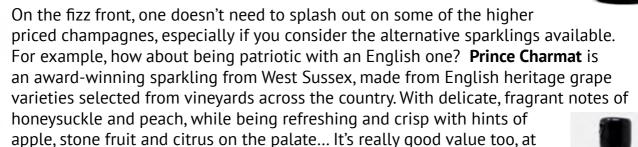
## Twickers Foodie - By Alison Jee

### MERRY CHRISTMAS DRINKING

Hopefully we'll be able to visit family and friends and enjoy some seasonal festivities this year. I hope you have a good stock of libations to offer – alcoholic and no/low alcohol. If you haven't already sorted your wine for Christmas, there's still time to pop to the shops and grab a few bottles.

A particularly good red wine that I've recently discovered is **PepperBox Shiraz**; it's packed with ripe, juicy fruit and a cracking peppery finish – making it a great partner for much of the rich festive food. An intriguingly good Aussie wine, it's also reasonably priced: £10 a bottle

from Tesco



just £15 a bottle (also at Tesco).

I love a coffee liqueur (and an espresso martini!) and the people who produce Edwards 1902 Vodka now make a very fine example. **Edwards** 

**1902 Coffee Liqueur** is a well-balanced blend of single-origin, cold brewed Guatemalan coffee and their English Potato vodka. It's perfect enjoyed neat, poured over ice cream as a brilliant affogato ...and, of course, in that espresso martini. £25 for 50cl (The Whisky Exchange and edwards1902.co.uk)



If you want to pop a cork and create some festive fizz for someone who doesn't want too much alcohol, I've found that the **Low Alcohol Sparkling** from Tesco is brilliant value for money at just £2.75 a bottle (yes, that's correct!). Boasting the familiar, fruity aromas of Sauvignon Blanc and a touch of fizz, these low-alcohol bubbles are an elegant alternative. Following a traditional alcoholic fermentation, innovative "spinning cone" technology is used to gently remove all but just 0.5% of the alcohol.

If you're planning to visit Kew Gardens over the holiday period, do pop into the gift shop and snap up some of the fabulous new tea selection that's just been launched. **Beyond the Leaf**, a collaboration between two iconic British brands, balances **Ahmad Tea's** heritage and knowledge with the natural beauty and heritage of **Royal Botanic** 

**Gardens, Kew**. The range is refined and elegant, offering four classic British blends: Majestic Breakfast;

Splendid Ceylon; Garden Afternoon and Elegant Earl Grey. They really are delicious, beautifully packaged and make a lovely gift - or souvenir of your visit. Kew Gardens gift shops or online rrp £7.99 for 100g loose leaf caddy or £11.99 for a 4x10 teabag selection caddy.



## STRICTLY PANTO

#### Mark Aspen www.markaspen.wordpress.com Expressing the art of the theatre critic

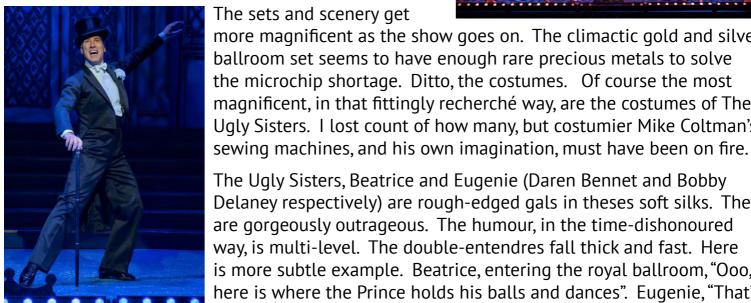
### Cinderella

by Alan McHugh

Crossroads Pantomimes at Richmond Theatre until 2<sup>nd</sup> January 2022

What have Cinderella and Strictly Come Dancing in common? Well, there's dancing of course, lots at Prince Charming's ball. There are glittery high heeled shoes, lots of, one with half the pair missing. Then there's Anton du Beke, lots of, in Richmond's glittering zinging panto.





The sets and scenery get more magnificent as the show goes on. The climactic gold and silver ballroom set seems to have enough rare precious metals to solve the microchip shortage. Ditto, the costumes. Of course the most magnificent, in that fittingly recherché way, are the costumes of The Ugly Sisters. I lost count of how many, but costumier Mike Coltman's

The Ugly Sisters, Beatrice and Eugenie (Daren Bennet and Bobby Delaney respectively) are rough-edged gals in theses soft silks. They are gorgeously outrageous. The humour, in the time-dishonoured way, is multi-level. The double-entendres fall thick and fast. Here is more subtle example. Beatrice, entering the royal ballroom, "Ooo, here is where the Prince holds his balls and dances". Eugenie, "That's what I call multi-tasking!" Bennet and Delaney certainly deliver

all that is expected of the raspy-tongued Sisters, and with non-stop physicality and energy; a gruesome twosome that can movesome.

Humour, physicality and energy is what panto is all about and this *Cinderella* is very much propelled as a dance piece, turbo-charged by its bill-topper, Anton du Beke, as Buttons. We all know du Beke as a dancer, of course, but this show reveals that he is a consummate actor with natural comedy flair. This role requires tight comic timing, good rapport with the audience and an ability to work that audience. Du Beke has all these, plus he wears his dancing skills

lightly. There are naturally plenty of references to Strictly Come Dancing, but he is engagingly selfdeprecating. That is not to say that there are not set-piece virtuoso pieces. There is one pastiche in top hat and tails, evening cane in hand, of Fred Astaire.

Then there are the tap-dancing pumpkins ... ...

Read Mark Aspen's review at www.markaspen.com/2021/12/09/cinderella-rt

Photography by Craig Sugden



## MAGICAL MORALITY TALE



Beauty and the Beast
by Ciaran McConville, after the story by Gabrielle de Villeneuve Rose Original, Rose Theatre Kingston until 3rd January 2022

Wild desolate places can be places of apprehension and fear. Set in the high Savoy Alps, Beauty and the Beast represents an inaccessible place, and by metaphorical extension, inaccessible places in the human nature. This allegory had great impact 250 years ago, but would it in the cynical world of the twenty-first Century? McConville's version is a morality tale, which is part narrated by modern

observers, who steer the plot

and even become part of the action.



But, if you are going to see Rose Theatre's Beauty and the Beast, don't fret about the moralising. Director Lucy Morrell has given it light touch. It is unlike any retelling of the story that you will get in the cinema or the pantomime. Here is a show that is a visual joy and totally engaging, a magical story for children and an exciting adventure for all.

The story of *Beauty and the Beast* has so many variants. Most are based on a 1740 version by ladies of the French court. The Rose Original's imaginative production brings together professional principals and the Rose Youth Theatre, who play their roles with infectious zeal.

An attic room, with bedstead and piles of suitcases, opens to reveal the town of Villeneuve, the alpine forests, or the mountain Chateau de Beaumont. The galleries beyond show the chateau's eerie rooms with desks, lamps and tables, abandoned yet preserved. Long ladders, whose stiles and rungs light up, represent mountain paths.

The wealthy industrialist Francesco is seriously ill, but he has kept sinister secrets hidden, a rosebush that he forbids his daughter, Bella to go near, and his permanently gloved hand. Then Bella sees the hand, it is hideously deformed, sprouting tangled vegetable growths. She resolves to go up into the mountains to find a cure. All are aghast, and warn Bella of The Beast who lives in the Chateau.

Read Mark Aspen's review at <a href="https://www.markaspen.com/2021/12/11/beauty-beast">www.markaspen.com/2021/12/11/beauty-beast</a>

Photography by The Other Richard

## MUSIC, MAGICAND MULTIFARIOUS MALARKEY



www.markaspen.wordpress.com

Mark Aspen

Expressing the art of the theatre critic

## Beauty and the Beast

by Eric Potts

Imagine Theatre at Ashcroft Theatre, Croydon until 2<sup>nd</sup> January

Now for a *Beauty and the Beast* that is great knockabout family fun, but has music, magic and multifarious malarkey thrown in! There is plenty for the audience to shout about. For a start, they get two for the price of one in the comedy duo, Dick & Dom; or as the rest of cast are prone to address them, "Ant-'n'-Dec". If that

> is a wind-up, these two don't need winding up. They are electric. Dick &

Dom (Richard McCourt and Dominic Wood) propel the audience interaction. BAFTA winning performers and more than active on the live stage, they are completely at home with panto.

After the straight-in seismic start, Fairy Fairfield (Elizabeth Ayodele) introduces herself, in rhyming couplets, as do all good panto fairies. She tells us we are in Chateau Briande, then helpfully goes on to fill in the backstory to this "tale as old as time".

Of course we know that Fairy F and Dick & Dom are going to be the protectors of Belle, our heroine. And there has to be a baddy. Enter Benedict Bourbon, debt-collector for Prince Pierre, a recluse

who lives in the chateau on the hill, and who owns just about everything hereabouts. Bourbon is forceful, self-centred and totally and utterly vain. Nic James plays Bourbon's vanity to the hilt. His leather-clad Bourbon is exotically coiffured and swivel-hipped, like a turbocharged Elvis. In contrast Alice Oberg's Belle is demure, modest and innocent, but that innocence hides a resilient determination, including to resist the advances of Bourbon.

Derek Griffiths, the well-known and prolific television actor, plays Belle's widowed father

Professor Potage, a good-hearted lovable eccentric, who is incarcerated by the Prince, now The Beast, who wants nobody to know of his disfigured appearance. However, when Belle appears at the Chateau looking for Dad, The Beast is captivated by her, and accepts her sacrifice to be a hostage in her father's stead ... ...

Read Mark Aspen's review at www.markaspen.com/2021/12/17/beauty-beast-fh

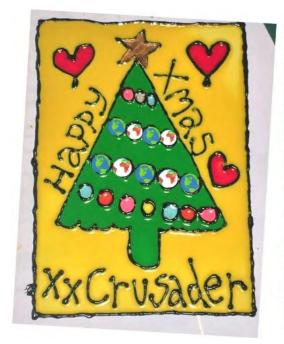
Photography by Paul Clapp at Limelight Studios



#### Travel news

By Bruce Lyons







As the lights go down on 2021I am looking back on what has proved to be the most demanding 22 months. However, Dear Reader you might care to know that even in these darkest of times we have had many families on holiday, business client visiting their suppliers and many travellers catching up with relatives.

So, if you want to get away you can and you will! Yes, there are some hurdles to overcome
But we help with that and the extra Covid insurance – an essential in these times.

Oddly enough there are benefits you can take advantage of by "pushing the boat out" As all this constant change and uncertainty brings with it some exciting financial benefits.

Our whole industry (The Travel Industry) is united in not only showing how but as so many are daunted by our government and other's constant changes to the regulations, they are tempting us with Carrots as an incentive, as they understand that the offer has to be really worthwhile to travel at this time and step "out of the box" so to speak and the offers are amazing! so just go for it. Don't be put off by all these "online" forms, tests and more.

Some of our regulars are away now and they are enjoying the sun so much they even want to extend their stay!

The Good news this week is that the Omicron variant is proving to be weaker than first expected. As the Ministers and Scientists here and overseas adapt to this new information we can expect some relaxation of the rules here and overseas – fingers crossed we shall start to see these changes in the New Year.

But in the meantime, we are just days from the New Year sales, and we are seeing offers that should give you hope! Skiing Best in Canada – great for a School Break in February, starting with ski pack too around £1000. Winter Sun Best Value Red Sea (Egypt & Jordan) or the Canaries for best value in Europe. But Gambia is a tad hotter and inexpensive & there are also very good offers for Cape Verdeor further afield Maldives, Sri Lanka also very good value now and the Caribbean, Mexico and Dominican Republic even Cuba are all hugely reduced. Adventure Holidays for the family – Next Week Intrepid are offering 30% call us on 020 874 0474 or email <a href="mailto:info@crusadertravel.com">info@crusadertravel.com</a> with your enquiry.

So, make the year 2022 a year to remember for all the family, god know you all deserve it after all this Masking and lockdowns

Merry Xmas and a Happy New Year - see you soon!

## WIZ Tales: Father Christmas - Lapland

Teresa Read

Lapland is a region in Scandinavia occupying the northern parts of Norway, Sweden, Finland and Russia's Kola Peninsula.

The Finnish area of Lapland is said to be the home of Father Christmas who lives on a fell-Mount Korvatunturi - in the Finnish North Pole.

Visitors to Lapland can try snowmobiling and other winter

pursuits including riding on a husky drawn sledge.











Photographs of Norway <a href="https://worldinfozone.com/qallery.php?country=Norway">https://worldinfozone.com/qallery.php?country=Norway</a>

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## Statement houseplants to replace the Christmas tree









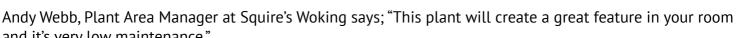


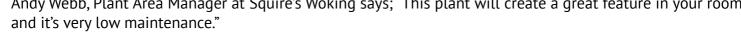
Add greenery to your home where the Christmas tree once was L-R: Swiss Cheese Plant, Rubber Plant, Madagascar Dragon Tree, Weeping Fig, Kentia Palm

When the Christmas tree and decorations come down the house can look a bit bare. This year try replacing the tree with a large statement houseplant. It will add height to your living room and create a stunning focal point with its gorgeous green leaves.

Squire's Garden Centres say that foliage plants are very on trend at the moment. They recommend the following houseplants to add instant impact and greenery to your living room:

- 1. Swiss Cheese Plant (Monstera deliciosa) It has large glossy leaves which develop holes as they mature, splaying out to give a wide, dense structure. This plant will add a touch of the tropics to your indoor space.
  - Chris Carpenter, Plant Area Manager at Squire's Milford says; "It's a woody vine plant that can be trained over indoor walls or beams. It has become a very popular plant again as it's easy to grow and unfussy, so perfect for people who are new to houseplants."
- **2. Rubber Plant** (Ficus elastica) With its large, ovalshaped glossy leaves, it's one of the best air-purifying indoor plants that you can have. It is also very low maintenance, and can grow up to 2m tall.
- **3.** Madagascar Dragon Tree (Dracaena marginata) This plant will provide structural interest all year round. It has lovely bare stems with spiky leaf foliage on top, it's easy to care for and has air purifying benefits.





- Weeping Fig (Ficus benjamina) It has beautiful shimmering foliage which shines in the light. There are a range of leaf colours, from greens, yellows, silvers and variegated.
- 5. Kentia Palm (Howea forsteriana) A great plant for its large architectural leaves that grow on long stems, perfect for adding height in large rooms.

Save 15% off all houseplants and indoor pots at Squire's Garden Centres 17 January to 6 February 2022. Shop in-store or online for local delivery at <a href="https://www.squiresgardencentres.co.uk">www.squiresgardencentres.co.uk</a>.



## St Mary's University

#### St Mary's Academic Wins Outstanding Academic Title Award

Dr Jacob Johanssen, Course Lead for BA Communications and Marketing at St Mary's University, Twickenham has co-edited a book with Dr Diana Garrisi (Assistant Professor, Xi'an Jiaotong-Liverpool University, China) called *Disability, Media, and Representations:* Other Bodies that has won the Choice Award for Outstanding Academic Title.

Choice is a publishing unit of the Association of College and Research Libraries, a division of the American Library Association. The <a href="Outstanding Academic Title Award">Outstanding Academic Title Award</a> recognises the highest quality books of the academic community.

The book, published by Routledge, aims to explore and critique representations of physical and mental impairments in print, broadcast and online media. Drawing on a wide range of case studies from around the world addressing how people can be 'othered' in contemporary media, the chapters focus on analyses of hateful discourses about disability on Reddit, news coverage of disability and education, media access of individuals with disabilities, the logic of memes and brain tumour on Twitter, celebrity and Down Syndrome on Instagram, disability in TV drama, the metaphor of disability for the nation; as well as an autoethnography of treatment of breast cancer.

Speaking of the award, co-editor and Senior Lecturer in Communications at St Mary's, Jacob Johanssen said, "I am delighted that the book and the contributors' excellent chapters have been recognised by the Choice award. I hope that the edited volume will contribute to the internationalisation of disability studies."

Diana Garrisi added, "As the news reached us shortly after the International Day of Persons with Disabilities, which is celebrated every year on the 3rd of December, we hope this award will contribute to fostering critical discussions about media and diversity in the post-Covid-19 world"



## DISABILITY, MEDIA, AND REPRESENTATIONS

OTHER BODIES

Edited by Jacob Johanssen and Diana Garrisi





## FOOTBALL FOCUS

By James Dowden

### **BRENTFORD FC**

#### Bees knock out of League Cup Brentford 0 – 2 Chelsea

Brentford were unable to return from an enforced coronavirus break with a bang as the were knocked out of the League Cup at the quarter final stage by Chelsea. Two goals in the final ten minutes proved to be the difference between the two sides of the night as an own goal from Pontus Jansson and a penalty from Jorginho ensured Chelsea's passage through to the semi-final.



The first chance of the game fell the way of Brentford when Rico Henry escaped down the left flank. His initial cross was cut out by Trevoh Chalobah but the ball was recycled back to Bryan Mbeumo on the edge of the box. The Frenchman then swung a cross towards the back post where Yoane Wissa found himself unmarked at the back post but he couldn't only head straight at Chelsea goalkeeper Kepa Arrizabalaga.

Kepa then made his second key stop of the game with Henry once again influential in the build-up. The Brentford fullback dribbled towards the by-line and stood a cross up to the edge of the six-yard box, but once again the player in the red and white shirt couldn't convert as Mathias Jensen headed straight at Kepa.

Henry was the stand out player on the pitch during the first half and his effort was nearly rewarded with a goal when he latched onto a crossfield switch from Jensen. After taking an excellent touch he showed good pace to race away from the Chelsea backline but Kepa once again thwarted Brentford as he blocked Henry's shot from close range.

Chelsea's first chance came in the second half when some patient build up play in the final third was nearly rewarded. A cross from out wide eluded everybody in the box and then took a deflection off Henry but Álvaro Fernández reacted quickly to prevent a cruel twist of fate as he pushed the ball away and then he comfortably dealt with Ross Barkley's follow up.

The game was decided in the final ten minutes as two late goals knocked Brentford out. Jansson was unfortunate to but the ball past his own keeper as he went to clear a Reece James cross into the box and give the away side the lead.

Their lead and passage through to the next round was then sealed when Fernández was penalised for a foul on Christian Pulisic. Jorginho then stepped up to convert from the spot and deny Brentford a second semi final appearance in two years.

#### **UP NEXT FOR BRENTFORD**

Game 1

Opponent: Brighton & Hove Albion (A) Sunday 26th December 20:00 Falmer Stadium

Nickname: The Seagulls, Albion

Competition: Premier League – Matchday 17

Opponent record: P16 W4 D8 L4 GF14 GA17 (13th in Premier League)

Manager: Graham Potter

Interesting fact: The Seagulls were the only professional team in Sussex from 1920 to 2011 until Crawley Town were promoted to the Football League.

Game 2

Opponent: Manchester City (H) Wednesday 29th December 20:15 Brentford Community

Stadium

Nickname: City

Competition: Premier League – Matchday 18

Opponent record: P18 W14 D2 L2 GF44 GA9 (13th in Premier League)

Manager: Pep Guardiola

Interesting fact: In 1937/38, City became the only club to ever be relegated in England with a positive goal difference, as they ended the campaign with 80 goals scored and 77 conceded.

## Hampton & Richmond Borough

#### **Beavers Boxing Day game postponed**

Hampton & Richmond Borough's National League South encounter against Eastbourne Borough has been postponed. The game which was due to be played on Boxing Day was called off after the away side reported a number of positive covid tests.

On their website Hampton & Richmond Borough said "We are very sorry that this fixture has had to be postponed and we understand this will be disappointing to people who had planned to visit us as part of their Christmas. Like all clubs, we are facing similar challenges and fully understand and support Eastbourne Borough and the National League in this decision."

It comes after on Saturday their scheduled friendly against Haringey Borough was also cancelled due to coronavirus cases in the opposition camp.

#### **UP NEXT FOR HAMPTON**

Opponent: Slough Town (A) Tuesday 28th December 15:00 Falmer Stadium

Nickname: The Rebels

Competition: National League South – Matchday 16

Opponent record: P16 W6 D4 L6 GF21 GA24 (13th in Premier League)

Manager: Neil Baker/Jon Underwood

Interesting fact: Slough Town were Isthmian League Cup winners in 2004–05 after they beat Hampton & Richmond Borough 3–1 in the final with 2 goals from Ian Hodges and 1 from Josias Carbon to help them secure the win and the silverware.

## 2022 Under-20 Six Nations: England's home venues and ticket information confirmed

England's 2022 Under-20 Six Nations home fixtures will be played at Castle Park and StoneX Stadium with tickets now on sale.

In their third round match, Alan Dickens' 2021 Grand Slam winning side host Wales at Castle Park, Doncaster, (Friday 25 February, KO 19:00 GMT) and in their fourth round match the team play Ireland at Saracens' StoneX Stadium (Saturday 12 March at 19:15 GMT).

Tickets for the two home fixtures are on sale and can be purchased here:

**England v Wales** 

England v Ireland

In their opener, England travel to The DAM Health Stadium, Edinburgh, where they face Scotland (Friday 4 February, KO 20:00 GMT) before taking on Italy at Stadio Comunale di Monigo, Treviso, in the second round (Friday 11 February, KO 19:00 GMT).

England's final game of the tournament sees them travel to France to take on Les Bleuets in a 'Super Sunday', at Stade Aime Giral, Perpignan, (Sunday 20 March, KO 20:00 GMT).

All matches will be available on BBC iPlayer.

England U20s Head Coach, Alan Dickens said: "We're pleased to be able to have our home games in two fantastic locations and know we'll get incredible support from the venues and their regular rugby fans. Castle Park is an excellent facility and has hosted England Women with great success and no doubt they'll do the same with the U20s. StoneX is another great rugby stadium with a passionate and vocal crowd and we look forward to playing in front of fans there. We're really pleased the Championship is back to its usual playing window in February and March, in line with the men's games. Many of the lads missed opportunities at U18 level, due to the pandemic, so for some of them this will be their first international experience. I'm sure they'll enjoy every moment. Six Nations did a great job, in really challenging circumstances, to deliver the 2021 championship and we're looking forward to playing in next year's tournament."

Saracens CEO Lucy Wray said: "We are all very excited to host an England U20s game at StoneX Stadium this coming February. All being well, the lower seating deck of our new West Stand will be available and it will give everyone a fantastic opportunity to see young talent coming through to represent their country."

Doncaster Knights President Steve Lloyd speaking about the fixture said: "I am delighted that an England U20s game will be played here at Castle Park. It is a great honour to host the age-grade side for their game against Wales in the 2022 U20 Six Nations. This will be a great event, not just for our club, but for the town and local area. It is an acknowledgement of the great facilities we have at Castle Park, and we are thrilled to be able to help promote the U20s."

#### **England U20s 2022 Six Nations fixtures**

Friday 4 February - Scotland v England - KO 8pm - DAM Health Stadium, Edinburgh Friday 11 February - Italy v England - KO 7pm - Stadio Comunale di Monigo, Treviso Friday 25 February - England v Wales - KO 7pm - Castle Park, Doncaster Tickets are available <a href="https://example.com/here.">here.</a>

Saturday 12 March – England v Ireland - KO 7.15pm – StoneX Stadium, London Tickets are available <a href="https://example.com/here.">here.</a>

Sunday 20 March - France v England - KO 8pm - Stade Aime Giral, Perpignan



## "This winter is already far worse than last winter", RCEM President says

The latest data from The Royal College of Emergency Medicine's <u>Winter Flow Project 2021/22</u> show that since the beginning of October 2021 there have been 56,096 patients delayed by 12 hours or more from time of arrival in Emergency Departments.

In comparison, last year's Winter Flow Project 2020/21 didn't record over 50,000 12 hour stays from time of arrival in Emergency Departments until February Week 3.

Data also show that in December 2021 Week 2, four-hour performance fell to 56.3%, the lowest ever recorded.

#### Dr Katherine Henderson, President of the Royal College of Emergency Medicine, said:

"The data show a deepening crisis. We've now reached 50,000 12-hour delays, a figure we didn't reach until February last winter.

"It is hard to communicate the enormous strain NHS staff are under and how deeply the pressures affect patient care. The latest Winter Flow Project report details some of the harrowing conditions patients find themselves in and conditions in which staff are delivering care. This winter is already far worse than last winter, with the coming weeks set to take us deeper into crisis.

"Trusts are already doing all they can, opening every last bed where safely possible. The government must ensure adequate support is given to social care, as difficulties in discharging patients following their treatment has knock-on effects throughout the system and causes exit block in Emergency Departments, ambulances handover delays, and prevents ambulance crews from returning to the community and responding to emergencies.

"The public must be cautious and sensible over the Christmas period and take care of themselves and those around them. Using facemasks, washing hands, avoiding spending long periods of time in very crowded places, getting tested if you develop Covid symptoms, and getting boosted – all these practices will make a real difference in the coming weeks."

#### Winter Flow data for December Week 2 2021 show:

- There were 70,214 attendances
- 6,497 patients stayed in an Emergency Department for 12-hours or more from time of arrival
- This is equal to nearly one in 10 attendances
- Four-hour performance fell to the lowest ever on record, 56.3%
- There were 1,721 cancelled electives
- There were 1,619 hours lost from ambulance handovers
- 12,529 patients spent seven or more days in hospital from admission
- There were 22,270 active beds in service

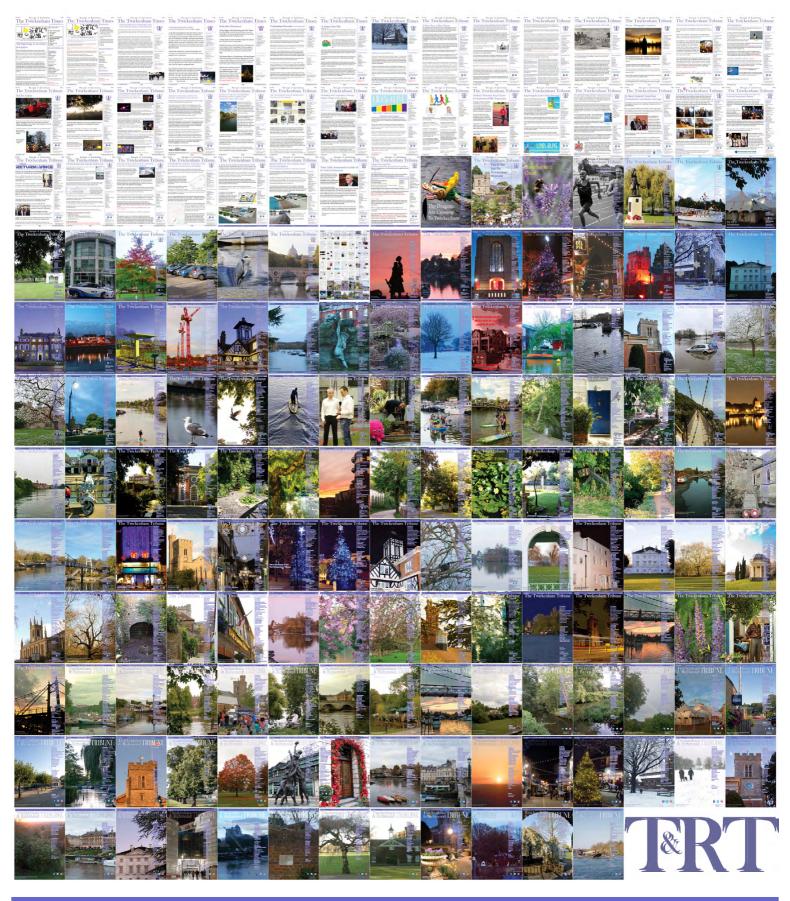
Winter Flow is an annual project run by the Royal College of Emergency Medicine since 2015. It is now in its seventh year. The Winter Flow Project runs from October 2021 to March 2022. Anonymised data from 40 sites across the UK will be published on a weekly basis.

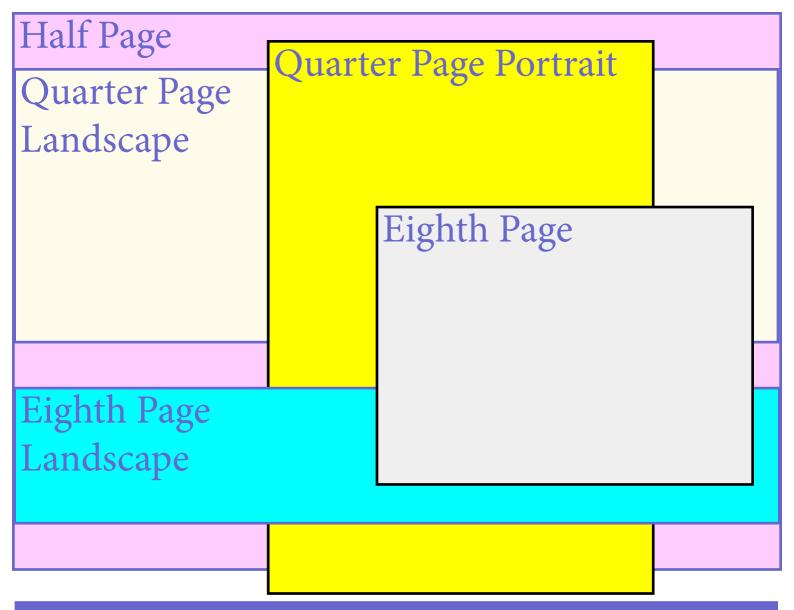
The project collects a wider range of data to explore the other factors that affect Emergency Departments and patient 'flow'. Trusts are asked to submit on a weekly basis data on:

- The number of acute beds in service
- Four-hour performance
- The number of unplanned attendances at Emergency Departments
- The number of patients spending more than 12 hours in an Emergency Department from arrival to departure
- The number of patients spending greater than seven days in hospital from admission
- The number of cancelled elective operations
- Ambulance handover delays and hours lost



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